# Internet of Things: A twin challenge for regulation ?

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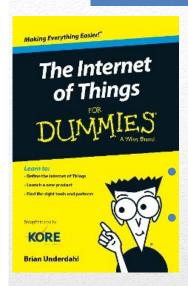


# IOT: AN EMERGING ISSUE

### What are we speaking of ?



- Generalized interconnection: any object communicates, can be queried, sends information, interacts
- An extension of the Internet: technically, a network of networks which enables to identify digital entities and physical objects:
- A new ressource for innovative services
- At the end of the day, alternative visions:
  - Internet-oriented
    - Available infrastructure, processes, actors
  - Thing-oriented
    - Traceability, addressability, sensor networks

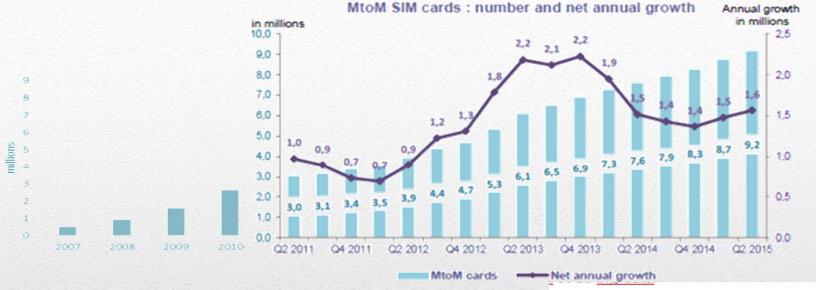


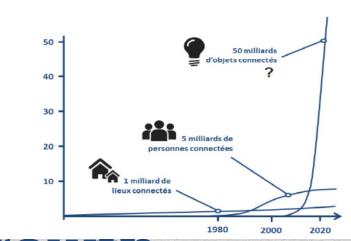
#### IoT = the future of the internet ?

Coined in 1998

A mean to support industrial policy strategies

- To get back into the game of the internet
- R&D programs all over the world
  - Europe, Korea, Japon, China, India, US ...
- Complementary technological paths :
  - Not a single technology but a system of system and an technical ecosystem
    - Pervasiveness
    - Shared interface
  - From early B2B to massive applications (smart meters, animals, health...)
- Adressing major socio-technico-economic trends
  - From product to services
  - From fixed to mobile technologies
  - Articulating clic and mortar
  - Structuring smart networks and ecosystems





An impressive growtn

#### A new playing field for innovation



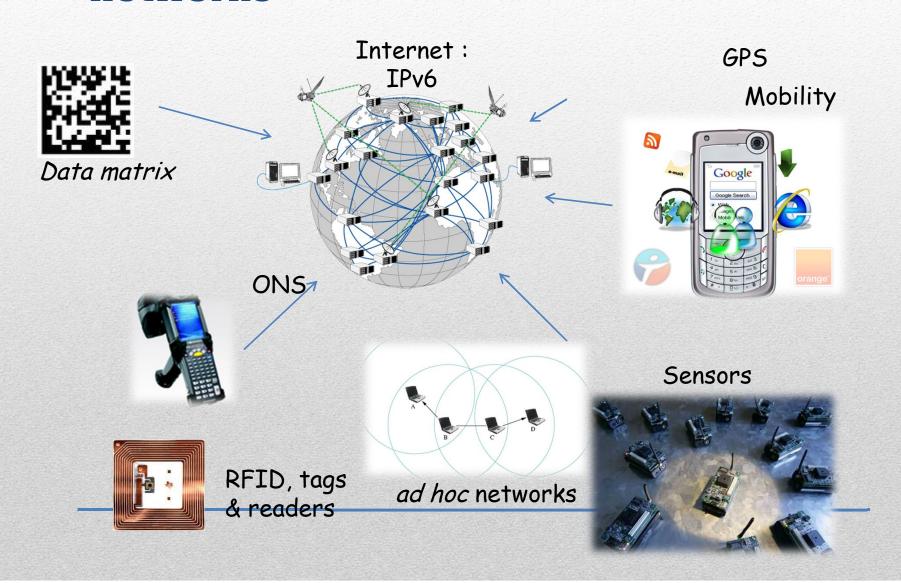


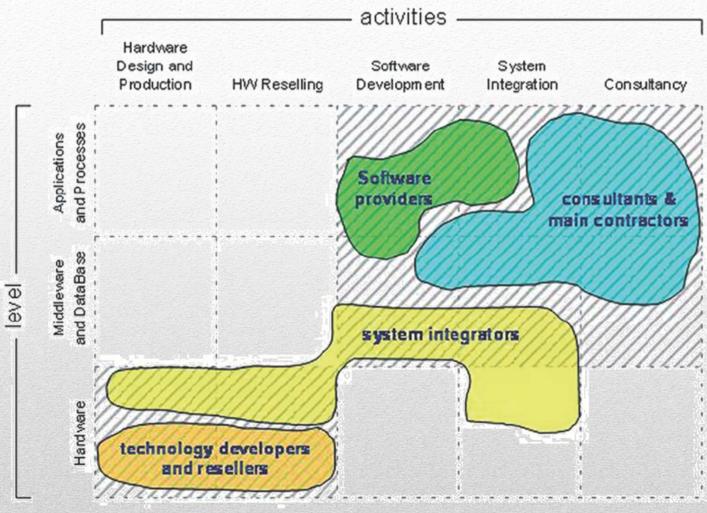
# Supporting a large range of applications

Type of	Identification	Sensors	Connection	Integration	Data	Networks
system					processing	
Stakes	Identifying each	Collecting	Connecting	Integrating	Storing and	Transferring data
	object in a	information in	systems between	systems for data	analysing data to	to and from
	unique way and	the environment	themselves	to be transmitted	launch a process	physical and
	retrieving data	to enrich the		from one layer to	or ease decision-	virtual worlds
	stored in the	functionalities of		another	making	
	object	the systems				

### **Articulating a system of systems**

# Mobilizing a network of converging networks





# A multilayer value chain

# ECONOMIC FRAMEWORK FOR REGULATION THINKING

# Distinctive innovative processes in the internet

- An unlike wave of (generic) technology
  - Flexible technologies supporting various projects
  - Incremental v. disruptive, evolution or digital revolution
- New economic and organisational designs
  - Conceiving Business model + uses + applications + technology
  - Restructuring the value chains
  - Competition from outside ICT sectors and from various layers
- Acceleration and globality of the conception process
  - Various paces of innovation to master
  - Valuating new set of resources
- A situation emphasized in/by the IoT

#### **New economic models and value chain**

- Financing are based on different actors
  - Operators and technology providers: to prime the market
  - Industrial intermediaries and platforms : Performance + New services
  - Consumers and end users for new value-added services
- Some kind of "paradox"
  - Risk of commoditization preventing differential strategies and gains
  - Emergence intermediaries linked to the standardization of information
  - Unpublished roaming issues (motorway transport, health, DRM)
- Transformation of markets and value chains
  - Complexity of the specific value chain
  - New strata in existing industrial sectors
  - Transverse intermediate competing technologies
  - New market reconfigurations associated with interoperability

- Economic of infrastructure (fixed costs) + economic of data
  - Articulating the capture and data processing flow
  - Involving specialized actors and stakeholders
  - Trade off between efficiency + performance and protection
- High value added + Low cost implementation
- « Platform » for innovation
- B2B / B2C and value internalized by users
- Variety of business models

### Rethinking the economic digital framework

### The economic questions at stake

#### What performance?

- Variable performance factors according contexts (quality, prices...)
- Integrated cost in an industrial process
   Communication costs (fixed and mobile) and terminals (PC, mobile phone)
   Increased efficiency of industrial processes companies
   Improving the quality of services

#### Who should invest and why?

- Traditional firms vs new entrants
- Initial investment and ROI; Business applications and daily operations
   Hidden costs implementations

#### What are the Business Models

- Redefinition of the value chains
- Various sources of productivity and performance
- Improved performance for consumers
- New services for consumers
- New resources for efficiency

#### What demand from users' side?

- Which market? B2C or B2B?
- Which suppliers?

# Not to forget the technical side: complex and evolving technological system

- Competing solutions applicative and technological rivalry
  - Recent proliferation of LPWAN (Sigfox, Lora, Qowisio, Ingenu...)
  - Technology race before the arrival of 3GPP
  - Competitor alliances, consortia and vertical integration
    - Cisco acquires Jasper (cloud-based IoT service platform to launch, manage and monetize IoT services)
    - Google Thread alliance integrating Zigbee communication layer with Nest and bridges with other consortium such as Intel's Open Interconnect Consortium
    - Allseen Alliance (supported by Linux Foundation and Qualcomm): an open source platform and open standard in order to support large equipment interoperability.

#### Malleable and highly reconfigurable

- Key technical functions
  - 1) identifying + 2) relays of local information (sensors, physical condition) + 3) records
  - structuring functions in the middleware:
- Standardized and partially competing with other technical solutions
  - Legacy v. open infrastructure

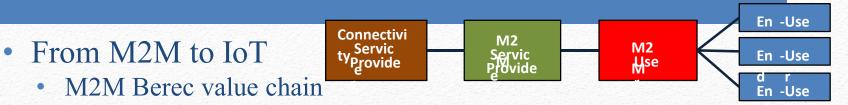
#### Main technological needs

- Guaranteeing the performance of solutions in use contexts
- Ensuring the durability of solutions
- Conceiving an efficient data management system
- Some specific bottlenecks (memory, privacy...)
- standardization and interoperability = a key dimension
  - Dependence on existing standards.
  - · Standards "granularity

# IOT: EVOLVING CONTEXT FOR A REGULATORY BODY AS ARCEP

- Overlapping of various regulatory bodies
  - Arcep, AdlC, CNIL, Hadopi, CSA, Arafer, CRE, Court of justice
- Various set of laws / actions
  - Competition, privacy, standardization;, sectoral authorities
  - Network design, congestion management and calibration
  - interoperability, and evolving technologies
- Actors to regulate
  - New comers
  - Growing numbers

# Multi level action and governance



- Applicable regulatory framework
  - Cf. notification regime for M2M service providers and resale of connectivity by M2M users
  - International roaming for IoT
    - Amendment to allow permanent roaming
  - Connectivity, portability and e Sim cards for M2M
  - Deviate from basic principles of data protection
- Other regulatory issues
  - Interconnection and technico-economic network management
  - Platform dominance in control of data and unique playing field (cf. geolocation)
  - interoperability

# Embedded in an European perspective (Berec)

- Twin challenge:
  - innovation and competition
  - Coherent and sustainable framework for connectivity
- Spectrum management
- Licensing
- Design of infrastructure (FttH e.g.)
  - A fertile ground with ISP ADSL boxes
- Numbering and portability
- Consumer protection
- Competition investment
- Innovation
- Coverage (non dense aera : cf. agriculture)
  - A fertile ground with ISP ADSL boxes
- Connectivity (variable requirements for ping and latency)
- Interoperability and scalability
- Security and resilience

# The main issues at stake

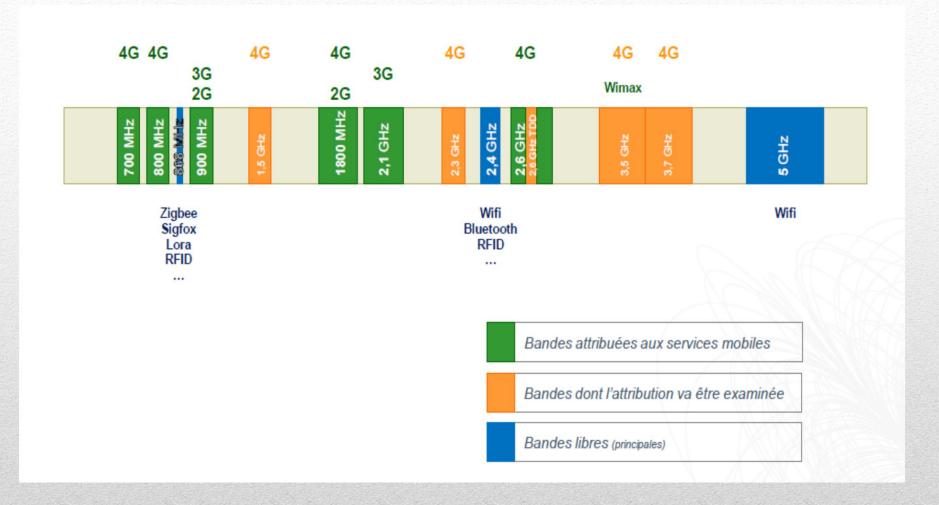
### Innovation fostered by interoperability

- Interoperability is a crucial building block
  - increasing variety of applications
  - enabling emergence of niche-markets (long-tail)
  - articulating standard technical interfaces and P2P
  - allowing convergence of distinct systems in the open ecosystem of IoT,
- Interoperability reduces access barriers
  - to digital content
  - to a great variety of innovative services of any kind
- Interoperability enhances user autonomy
  - increases creativity and freedom of stakeholders and actors in the field
  - widen the range of choice for consumer

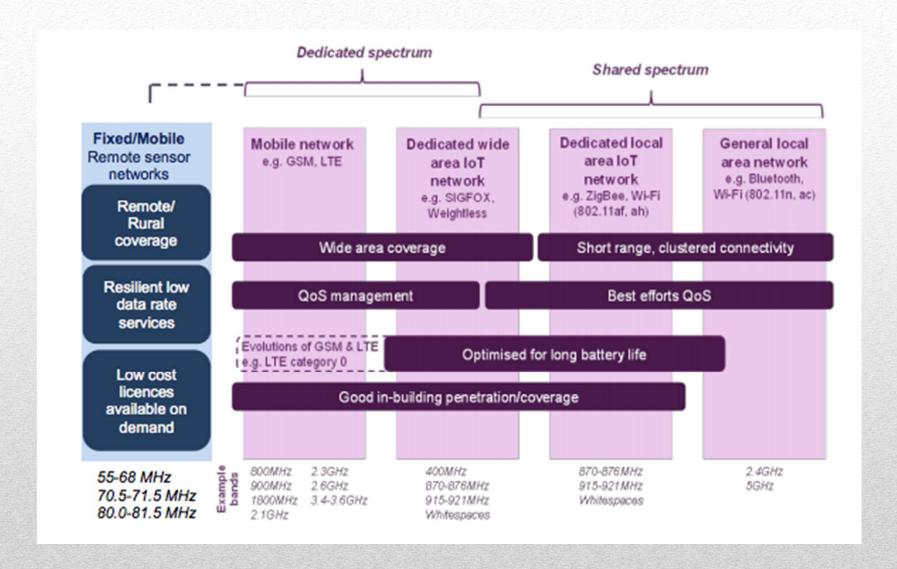
- Standard competition at different layers
  - From devices to software application and embedded operating systems, from contactless technologies to distributed servers and storage, interacting protocols, processing data platform and communicating objects
  - a limiting factor and a resource to consortium dominating strategies
  - Competition at each layer (cf. Sigfox / Lora)
- A space for International telecommunications bodies
  - ISO, ETSI, IEEE, IETF, IoT-GSI from ITU-T
- The question of Open system and standard granularity
  - API, to avoid market fragmentation
- Putting pressure over regulation
  - To prevent the risk of winner takes all and first mover advantage
  - To support Light hand regulation in order not to freeze the market and innovations (cf. spectrum allocation)

### Standardization and interoperability

# SOME ISSUES WITHIN AND OFF THE LIMITS OF NRA FIELD OF COMPETENCE



# In: Spectrum management



(Source: Ofcom)

### Framework spectrum requirements

- Expected number of connected objects: a challenge for connectivity, addressing and numbering?
  - A debated question
- International perspective for IoT uses
  - Extra territorial use of national numbers
  - Arcep deicion to allocate a specific range of telephone numbers for IoT (preventing use of 10 digit mobile numbers, and instead 14)
  - Permanent international mobile roaming
- B2B and industrial perspective
  - IMSI Remoted programming Sim cards
  - FttH architecture and tariff

# In: connectivity, switching, addressing, portability

- Multifaceted risk
- M2M risks and liability
  - Environment
  - Logarithmic conflicts
  - Trust in informations
- Ethical concerns
  - From things to animal and individual tagging
  - awareness and education
  - Formal consent, withdrawing and forgetfulness
- Efficiciency vs. Privacy
- Multiple identities, regulation
- A market for security and Privacy Enhancing Technologies

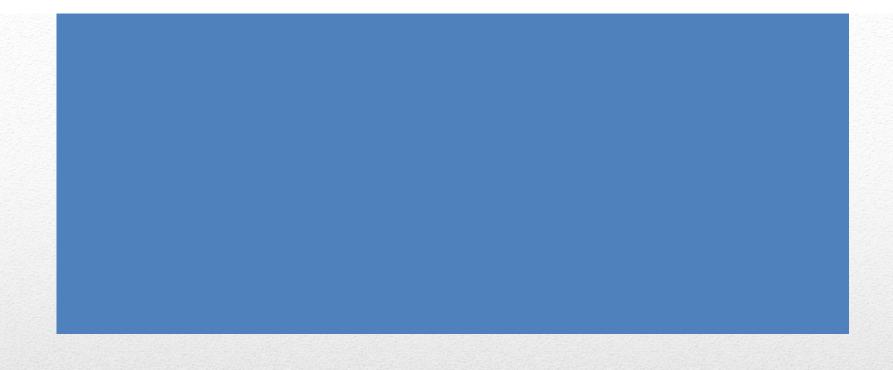


# Off: privacy, the mostly mentionned risk

- Various kinds of risk structure
  - Individual integrity (connected cars, health app.)
  - Resilience of technical systems and companies (payment systems, public transportation)
- To set minimum standards of security and resilience (Ofcom)
  - In France, in charge by Ansii and Defence Code

Off: security





## CONCLUSION

## Public policies and governance at stake

- Industrial regulation and innovation
  - Industrial policy and incentives for R&D + implementation
  - Competition policy
- Technical governance of network infrastructure
- IoT, services and applications
  - The net neutrality
  - Platform and data
- Regulatory frameworks
  - International conflicting perspective
  - Globalized industrial services
  - Consumers and citizens
  - Standardization of data



- To develop prospective and enhance our vision of IoT
- Self regulation rather than premature IoT specific regulation
  - (Cf. FCC)
  - Self adjustment and pace of change to anticipate innovations
  - Risk of no investment for lack of standards
  - Subsidiarity, centralization of the governance of a distributed structure
- To support incumbent as well as innovative new entrants
  - To put up with telecom infrastructures and support to the development of IoT
- To make decisions in tune with Eureopean Telecom Single market
  - Platform regulation
  - Net neutrality
  - Privacy and data
  - European harmonization of spectrum management and allocation

Our guidelines and roadmap: open approach and facilitating role for a highly scalable technological field

## **Any questions ?**